



South Beach E-Mail Newsletter

Spring 2003

"We are committed to providing excellent public service and safety to all who live, work and play in our vibrant, tropical, historic community."

City of Miami Beach
Neighborhood Services
1700 Convention Center
Drive
Miami Beach, FL 33139
305-673-7580 (phone)
305-604-2498 (fax)
www.miamibeachfl.gov

[Hold down the Ctrl button and Click here to send an e-mail to Neighborhood Services](#)

Call 305-673-7580/VOICE to request material in accessible format, sign language interpreter (five days in advance), or information on access for persons with disabilities.

City Of Miami Beach
Information & Comments
305-604-CITY (2489)

Office of the Mayor and Commission
305-673-7030

Office of the City Manager
305-673-7010

Police (non-emergency)
305-673-7900
Fire (non-emergency)
305-673-7120

Neighborhood Meeting Addresses Quality of Life Issues

Over a hundred and twenty five South Beach residents attended a neighborhood meeting held on March 31st, 2003 at the Police Station at 100 Washington Avenue. Those in attendance were strongly advocating their concerns affecting the community's quality of life. This newsletter highlights those areas and provides important information regarding the City's programs and the community's responsibilities. Educating the community is the first step towards enhancing the quality of life in neighborhoods. The following four items were identified as neighborhood priorities:

1. Quality of Life issues South of Fifth Street.
2. Code Compliance with regard to noise pollution
3. Clarification of the Planning Process

Police Briefs

As a result of resident complaints at the Community Meeting, the Police have begun "Operation Clean Sweep". The initiative is a fifteen officer task force assigned to the area South of Fifth Street to address violations of the noise ordinance, public urination and general quality of life issues.

The Police Department and Neighborhood Services Department have met to develop a plan to address problems in the Flamingo Park neighborhood. The initiative will include the coming together of local groups and the gathering of suggestions from local residents.

Residents have been encouraged to become involved in the Crime watch program.

Baylink

Baylink is a proposed mass transit system which would link South Beach with Downtown Miami and the Metrorail system. The City of Miami Beach Commission is exploring the option of hiring a

**Neighborhood
Services**
305-673-7077

**Community
Resource &
Outreach**
305-673-7580

**Parks &
Recreation**
305-673-7730

Parking
305-673-PARK

City Job Hotline
305-673-7777

City Clerk
305-673-7411

**Bulky Waste
Pick-Up
Appointment**
305-633-2700

24-Hour Services

**Water & Sewer
Streets
Sidewalks
Streetlights
Storm water**
305-673-7625

Traffic Signals
305-592-3580

FPL
(Power outages & street
lights on wooden poles)
305-442-8770

Mayor David Dermer •
Commissioners: Matti
Herrera Bower, Simon Cruz,
Luis R. Garcia, Jr., Saul
Gross, Jose Smith and
Richard Steinberg
*City Manager Jorge M.
Gonzalez • City Attorney
Murray H. Dubbin • City
Clerk Robert Parcher •
Vivian P. Guzman, Director
Neighborhood Services
Department*

consultant to examine the entire project. Check your local media sources for up to the minute information.

Code Compliance

Code Compliance has 22 Code Compliance officer positions and 4 Supervisors. Six of these officers and one supervisor are assigned to South Beach.

Code has recently taken over enforcement of Sanitation Code violations and the four enforcement positions assigned to Sanitation are now assigned to Code Compliance. These positions are included in the 22 Code Officers.

We have 18 Officers assigned to territories in the City to enforce property maintenance, zoning, sanitation, license, marine, beach concession and other City Code regulations. Six of these officers and a supervisor are assigned to work weekends.

Code compliance is the primary enforcement entity for noise complaints, however, the Police Department assists when needed.

The Planning Department

Residents requested clarification with regard to the Planning process. The functions of the Planning Department are as follows :

The Planning Department prepares, updates and maintains neighborhood and Citywide plans and technical data for the City pursuant to Florida Statutes. This department is divided into four distinct sections: planning, zoning, design and historic preservation.

The PLANNING process involves the review of land development regulations and comprehensive planning and suggests changes to those documents that may be required. The proposed changes would have to be reviewed by the Planning Board, as the land planning agency of the city and ultimately by the City Commission. Planning also provides technical administrative support to the Planning Board. ZONING processes all site and building plans to ensure compliance with local neighborhood zoning designations and recommends zoning variances to the Board of Adjustment. DESIGN examines all site and building plans to confirm that the designated use is consistent with the surrounding aesthetic character of the community and provides guidance as well as technical administrative support to the Design Review Board and the Joint Design Review Board and Historic

Preservation Board. HISTORIC PRESERVATION prepares reports on historically significant buildings and sites, makes recommendations to the Historic Preservation Board on Certificate of Appropriateness for demolition and recommends historic designation for a district.

Answer Center

The City Miami Beach Neighborhood Services Department Answer Center is the easiest way to contact City Hall. Friendly, professional, bilingual operators will be happy to assist you with information and referral, comments and service requests. The state-of-the-art customer tracking system will then direct your request to the exact person who can handle the issue and tracks the request electronically until it is resolved.

Powered by a Customer Relationship Management system, it handles citizen inquiries and service requests by providing fast and accurate logging of information, on-line assignment and dispatching and step-by-step tracking of resolution activities. Miami Beach residents now have access to City Hall 24-hours a day and 7 days a week.

To connect to this new service, **Hold the CNTRL button down and click on this link:** [Answer Center](http://miamibeachfl.gov/newcity/neighborhoods/answer_center.asp)

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